

# Your family is ours

*Ille Perrot man offers home health care to West Island seniors*

By Jim Morrison  
The Suburban

“Your family is ours” is the slogan developed by newly created Customized Home care which delivers home health care and comfort to the elderly in the West Island.

Ille Perrot resident, Andrew De Four, because of his personal experience with friends and colleagues, wanted to do something about providing peace of mind to those living with and caring for loved ones with specific health issues.

“A person having the responsibility to care for a family member who is suffering from a chronic or critical illness can be overwhelming. We live in a sandwich generation. The devastating tasks of managing a loved one’s care are complicated since we have a strapped health and social services system,” De Four told The Suburban. “We have a population which is in need of our services in the West Island and we add additional care after the involvement of the CLSC’s.

“Our distinctive approach allows patients to sign up in groups for those

who are unable to afford the services” De Four said.

Customized Homecare offers five levels of service: personal care, housekeeping, respite, nursing oversight, and remote patient monitoring checks.

Certified home health care workers, who are trained in career centres, are interviewed and are matched to fit the needs of the patient. Home nursing visits, are arranged in collaboration with clients, or family members allow for assessments.

“We presently have eight case workers and we are in need of expansion. We handle illnesses such as dementia, Alzheimer’s, heart and stroke as well cancer care” continued De Four.

De Four has found success with the new program judging from a recent testimonial by the Hypolite family whose mother used the service. “Without your help we would not have any information on what she was entitled, it is so much more than what we had already in place for her,” the family noted.

Customized Homecare can be reached at [www.customizedhomecare.ca](http://www.customizedhomecare.ca) or at 1-800-438-9431.

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\*Based on a \$2,000 down payment with \$2,363 down payment of 2014 RX 350 AWD (2014 ES 350) and 2014 IS 250 AWD (2014 IS 250) security deposit and first monthly payment due at lease inception. Freight and PDI (PDI) are \$1,000 and \$1,000 and are included. Taxes, license, insurance and other fees are \$150 extra. Mileage limit of 22,500 km, a \$0.20 charge per excess kilometre. † Offer available only to retail customers who lease eligible 2014 Lexus selected models through Lexus Financial Services, unapproved credit. Financing into lease agreement through participating Lexus dealer and other details apply. ‡ November 30, 2015. ††† If a Lexus dealer will provide the consumer with a complimentary first two months lease payments (two bills all fees) as a maximum of \$600 for eligible 2014 Lexus selected models per month. Consumer is responsible for any amount in excess of \$600 per month. Consumer will be required to make all regular scheduled lease payments. Offer is subject to change or cancellation without notice. The offer cannot be combined with any other offer. Certain conditions apply. Consult your Spinelli Lexus Pointe-Claire dealer for full details.